



The Challenge



Sierra Army Depot, Herlong, Calif.

November 2009

Vol. 65 No. 11

Army Reserve Soldiers Train on New Fuel System Equipment

By Maj. Belinda May
311th ESC Public Affairs Officer

HERLONG, Calif. – They said the new fuel system was big, but for twenty Soldiers training at Sierra Army Depot, it was still hard to imagine from the classroom. On Oct. 20, the second day of the Fuel System Supply Point or FSSP training, Soldiers from the 786th Quartermaster Company and three other reserve units drove out to the FSSP field site, where a smaller version of the new system was laid out. The FSSP has over 200 components, but its largest items are the fuel bags.

In the flat, desert expanse of the depot, space was not a problem. When fully set up, the new 800K FSSP would take up an area equivalent to three football fields. Setting up and filling a 200,000 or 200K gallon fuel bag required a lot of work. FSSP instructors decided to set up a smaller 20,000-gallon fuel bag for the purpose of training. The next day, the Soldiers would have the opportunity to unfold and lay out the huge 200K gallon bag.

The new fuel bags were much larger, but that was not the only change to the FSSP, a fuel system that had been in use by the Army since the 1990s. A new pump and displacement evacuation equipment were the main items the Soldiers would receive training on.

The entire FSSP consists of a receiving section, storage section, fuel filter separator point and issuing section, according to Patrick Moreland, the primary FSSP class instructor.

“The main difference is the larger pump, going



Staff Sgt. Jeremy Stowe (left) and Spc. Buddy Tucker practice firing up the new FSSP 600 gpm pump.

from 350 to 600 gallons per minute. This fills the bags faster,” said Dwayne Thomas, a subject matter expert on the FSSP, assisting with the training. Thomas is a contractor with Camber Corporation, based in Warren, Mich., who also currently serves in an Army Reserve quartermaster unit in Ohio. He is a trained fuel specialist (92F) and a certified instructor of the Army’s fuel specialist course.

“The 800K [FSSP] system is a new size ... fielded this year to the reserve component,” Thomas said. “Systems are 800K, 120K, and 60K [gallon capacity], and also come with different bag sizes with four to six bags per set ... Each bag of the new 800K [FSSP] can hold up to 210,000 gallons of fuel.” Other system improvements include more pump attachments and ports to facilitate fuel additives and injections, he said.

All this adds up to a greater capacity to store and dispense fuel to more customers in the combat zone, where “fuel requirements got bigger,” Moreland said. “The system also has adaptable nozzles to fit NATO fuel ports and aircraft fuel tanks.”

“The military has two types of fuel systems: tank farms, which are permanent facilities, and field sites,” Thomas said. “The FSSP is a field site ... Smaller systems, 60K [gallon] or less, can be moved. Larger systems are less mobile.” The

See FSSP on Page 8



20,000-gallon fuel bag set up and filled with water at the Sierra Army Depot FSSP field training site.



Commander's View

I ask that you keep in your thoughts and prayers those Soldiers, Civilians, and Families who lost loved ones at Fort Hood, Texas. The Army is a resilient force; we will get through this together as a Family.

Thanks to everyone that played a pivotal role in making the Susanville Veterans Day Ceremony such a successful and memorable event (from our PAO's planning/coordination efforts, to the Garrison Motor Pool crew in prepping the V-100 for movement, and to the folks that participated in the Main Street Parade). Well done, you continue to represent our depot and the U.S. Army with the utmost professionalism. I was both honored and privileged to be a participant!

During this past month, the TACOM LCMC staff paid a visit to Sierra to conduct a Command



Lt. Col. Joseph G. Dalessio

Inspection. The inspection, very detailed and thorough in scope, assessed and evaluated fifty functional areas that our mission and garrison staffs execute on a day-to-day basis. Overall, we did remarkably well

achieving a 92% "go-rate" (defined as a rating of satisfactory or higher) with 33 of the 50 programs receiving a commendable rating of outstanding! Let's maintain the momentum while simultaneously addressing those functional areas that require a fix (not to mention our undivided attention).

The depot was also fortunate to host a visit by Maj. Gen. Scott G. West (TACOM LCMC Commanding General) and Command Sgt. Maj. Otis M. Cuffee (TACOM LCMC CSM) this month. The senior leaders toured and spoke with reps from LMP University, Public Works, the Garrison Motor Pool, the Child Development Center, the Youth Services Center, and our Fire and Rescue Department. It was a great and memorable engagement for all involved as it marked both Maj. Gen. West's and CSM Cuffee's last visit to SIAD. Maj. Gen. West,

after 33 plus years of dedicated and selfless service, will be retiring and relinquishing command while CSM Cuffee will be making yet another move to his new assignment, that of Senior Enlisted Advisor to the Director, Defense Logistics Agency. Both are slated to depart in late January. Unequivocally, they are our biggest fans/supporters. Their constant encouragement and exceptional leadership will be truly missed.

To the SAID workforce (especially our second shift teammates), stay safe! From my family to yours, Happy Thanksgiving!

*Pride
in
Excellence!*

The Union's Position - AFGGE Local 1808

For this month's article I wanted to express my feelings about a particular subject that is relevant to the continuing demise of the work force morale.

I know that the word nepotism is something that never happens - right. Everyone knows that this particular philosophy has been practiced for sometime here at Sierra. Hold on a minute I am getting ahead of myself.

Let's go back to the word Nepotism and its meaning. Nepotism is the showing of favoritism for relatives or friends based upon that relationship, rather than on an objective evaluation of ability or suitability. In other words, its not what you know but who you know that really matters.

Throughout the time that I have been acting president, I have seen the effects of this word up-close and



Christopher Turek

personal. I want to stress to individuals of power and authority to take a step back and give that word a hard look and consider the point that I am about to make.

You are tasked with getting the job done. Let me give you a for instance. Have you ever done quote un quote business with a relative or friend? Sell them a car, a house, broker a business deal? What hap-

pens to your relationship if the deal goes south? Do you get my point?

I am not a manager or supervisor but I know that people are watching and they can see what goes on. If this mission is to succeed, we need the best qualified individuals. If you were on the battle field wouldn't you want the best Soldiers at your side? You wouldn't want your plumber to do heart surgery on you would you? My brothers and sisters quite frankly there is not much that can be done about the way management chooses their own poison. When all is said and done everyone will reap the rewards for their own choices, some may already be harvesting.

Have you ever stubbed your toe or shoot your own foot goes the expression? What can I do but tell the truth from my own perspective. If you feel like I am making accusations about you in particular, don't

take it personally, only if the shoe fits will you be squirming right now. The Merit System Principles are there for a reason, to protect you. Please don't be offended by what I have said, besides its just the Unions perspective.

Members are reminded Union meetings are the first Tuesday of the month. Happy holidays!!



The Challenge

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Public Affairs Officer/Editor _____ Lori K. McDonald
Photographer _____ Lloyd Gubler

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The Sierra LMP Beat



By Barb McGee
LMP Business Transition Lead

The Standard Depot System, SDS, is saying good bye to us soon as it is an outdated, unresponsive and a costly legacy system to maintain. Sierra will be transitioning to a new operating system, Logistics Modernization Program (LMP). LMP will integrate our logistics and business processes such as acquisition, production scheduling and execution, order processing, inventory management, transportation, warehousing and customer service. LMP will facilitate the planning, forecasting and rapid order fulfillment that leads to streamlined supply lines, improved distribution, and a Warfighter that is equipped and ready to respond world events or threats.

AMC, TACOM and SIAD leadership are fully committed to LMP success. The "Go Live" date for LMP is 10 October 2010. Just remember 10 10 10! That is the date we will "flip the switch" and begin using LMP.

There is an enormous amount of preparation required to be completed before we are ready to migrate data from SDS and implement LMP.

- LMP Training and Education – Transfer required knowledge and

experience to Sierra personnel

- Data Accuracy – Continually check the accuracy of SDS records called "data cleansing" including cataloging and inventory and to standardize our processes to create best data accuracy

- LMP Resources – Align the right people in the right positions ensuring we keep pace with increasing demands and change and to have the required equipment available

- SIAD Business – LMP Alignment – Ensure Sierra business processes and strategies are right for Sierra and align with LMP

- Communications and Readiness for Change – Ensure effective two way communication between the LMP Team and the Sierra community to be ready for change

The LMP Team needs your input to help shape how Sierra will do business in the future. Please continue to provide information to the LMP team when we ask for your assistance, provide feedback to surveys, and attend briefings and ask questions. We need your involvement to be successful. Together we can succeed.

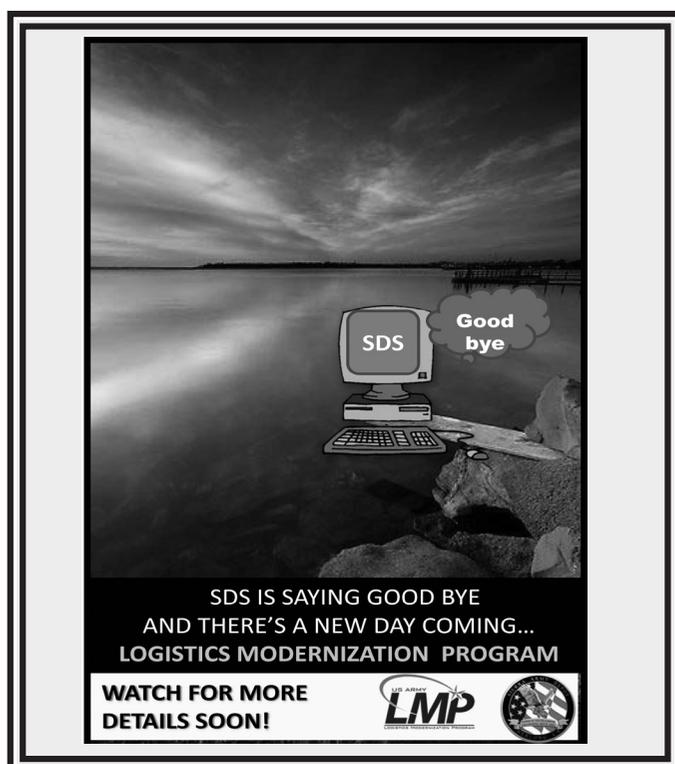
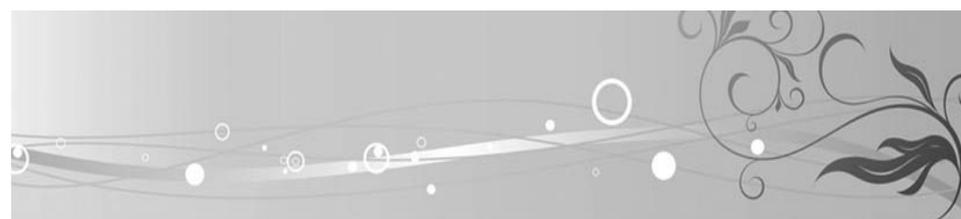
Watch for articles each month in the Challenge to learn more about our future in the...Logistics Modernization Program.

New Hires at SIAD

The following are new employees that have joined the team since last month:

Fred Arzillo
Emily Azbill
James Barnwell
Guy Bloyed
Tara Booher
Larry Broyles
Hilary Burson
Medford Cady
Steve Collie
Daniel Cooper
Paul Crutcher
Donald Dunlap
Mary Edenfield
Frank Edwards
Quinton Endmann
William Freeman
Michael Frohrib
Richard Giese
Peter Gorbet
David Groves
Anthony Harris
Jeffery Holmes
Stephen Huston
Bradley Kennedy
Julie King
John Kinman
Michael Lawrence
Leo Lopez

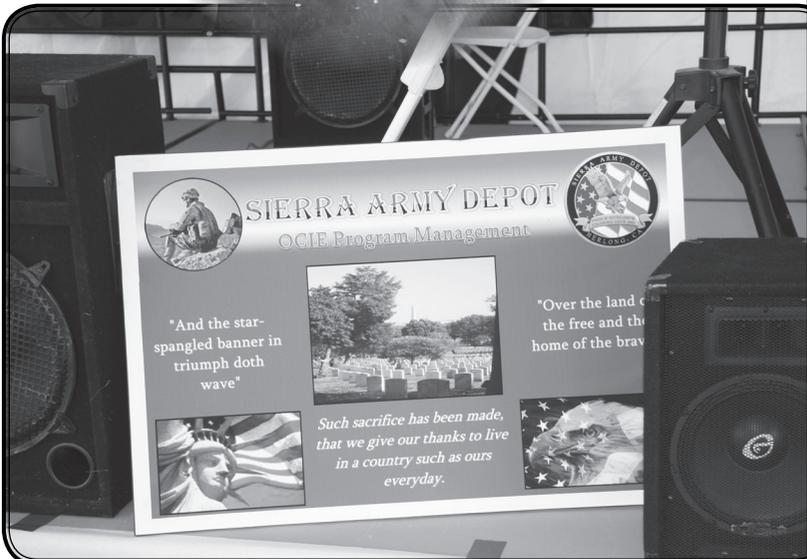
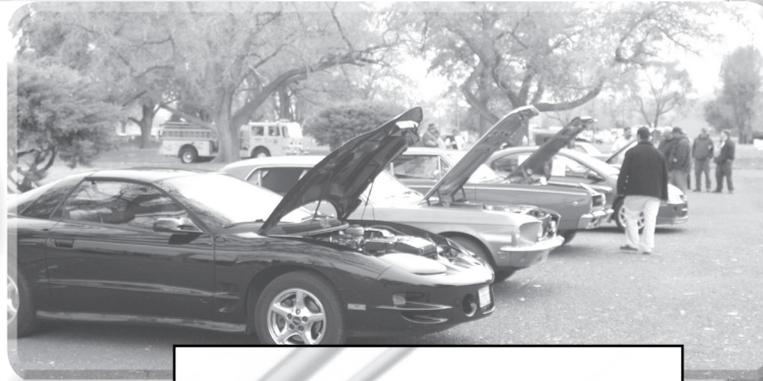
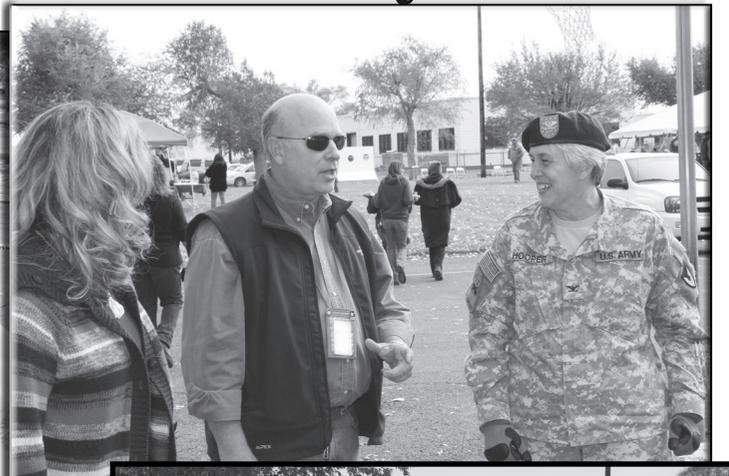
William Loving
Eric Maine
Roy Maine
Draun Manning
Katrina Marmolejo
Bryan Marsters
Greg McAndrews
Rick McElmurry
April McKeand
Marsha Meza
Sean Moore
Mike Murphy
Jon Owen
Robert Pastor
Steven Perry
Anthony Ramirez
Eric Robie
Robert Rollins
Michelle Shipley
Lawrence Sigiera
Dennis Smith
Donald Taylor
Timmi Trowbridge
Robin Turner
Tracy Vaught
Andrea Vial
David Wolverton
Rebecca York



Commander's Open Door Policy/ Hotline Number

The Commander, in conjunction with the Deputy Commander, is always available to help solve problems; as such, the door to the Command Group is always open. However, the employee should first attempt to resolve any issue with the first-line supervisor or through the regular chain of command. The complete SIAD Policy No. 1-1 is posted on Official Bulletin Boards throughout the depot. The Command hotline number, 4249, though not intended to take the place of the chain-of-command, is available to you 24/7.

2009 Employee Appreciation Day



Local student attends World Leaders Forum

Top Students in grades 5 through 8 around the world have an opportunity each year to journey to Washington, D.C. and study the country's most powerful leaders as part of the World Leaders Forum Program.

During this one week event, students that are chosen to attend experience up-close and personal access to top government leaders and renowned public speakers. Students are nominated for the forum by their teacher based on academic accomplishments (published writings, public speaking awards, etc). The forum then chooses students from throughout the world based on these accomplishments and sends invitations to the students.

Local student, Cody Jacobs, son of Chris Jacobs, Paint Shop Supervisor, was selected by the forum to attend this year's event.

The program is set up for students to travel independently to D.C. and learn the processes of our Government, our Government's History, and some to enjoy sightseeing of the various monuments while at the same time learn the history of the monuments.

Cody traveled to Gettysburg at the Eisenhower farm and walked



the battlefield touring Eisenhower's home. He attended a dinner at the Ethiopian consulate and listened to the history from consulate members "He also sampled the cuisine"

Cody attended speeches with Retired members of the senate. His most memorable of the speeches was a special appearance from Colin Powell, who was not scheduled to speak. Cody stated, "Mr. Powell is

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The 300 – New Employees to Sierra (Part Two)

By Mary Deming
S1 Training Instructor

In last month's Challenge I wrote about preparing for the first group of new employees to arrive at Sierra as a result of the mass hiring. We are now in the thick of things and by the time you read this article, we will have transported approximately 208 of the 300 new hires through the New Employee Orientation (NEO) course and into the waiting arms of their supervisors.

Of course we've had a few growing pains and some obstacles to overcome. But once again, working as a team with some terrific folks here at Sierra, our task never seemed too difficult. We encountered our first problem on day one. That 24' X 18' inflatable screen sure was big, and everyone could see the slides perfectly. The problem was, the fan that kept the screen inflated turned the gym into what sounded like a wind tunnel at a Boeing Aircraft plant. Raul Granados, the manager of the fitness center, came up with a tried and true method to fix the problem. When we arrived on the morning of day two, he had attached large white sheets to the gym wall. Problem solved. The staff at the fitness center was always willing to lend a hand. Karen Cervantez currently works in the front office at the gym. She took it upon herself to sign people in, hand out new employee folders, answer questions, and--more importantly--always greet the new hires with a big smile.

The DOIM guys were always on hand to make sure everything was running right. In our first class we had two small PC speakers for sound. By the end of week one, we all knew this wasn't going to work. Students were complaining that they couldn't hear even though the instructors were using microphones. Jack Violette, Jeff Violette, Joe Loyal, and Lloyd Gubler arrived with two stand-up speakers along with a mega amplifier that could power a

Metallica concert. The guys were quickly dubbed the NEO roadies.

Whenever you're doing something new, especially of this magnitude, there's bound to be some confusion and a little miscommunication. Some of this is within our power as instructors to control and some is not. We received calls when we were back at our offices with questions such as, "Why don't my new guys have AKO accounts?" or "Why don't you take care of their computer classes?" or "How come my new person doesn't have a permanent ID card or a CAC?" Hopefully this will answer all three of those questions. When we teach our smaller classes at building 74, we take care of setting up AKO accounts and permanent ID cards. We have two kiosk PCs at the front of that building set up just for that purpose but in the gym, we have no connectivity. We operate our class on a standalone PC. Plus, due to the sheer number of students, we do not have the time or the computer capability to take care of this task. We need to hand that responsibility over to the supervisors once your employees arrive at their new sections. Permanent ID cards cannot be issued until all security background checks have been processed. We ensure that each new hire has been issued a 30-day temporary pass which should give them enough time to fulfill any obligations for a permanent badge. As for the CAC, this cannot be issued until the new hire has been on board for a minimum of two-weeks, has been issued an AKO account, processed their background check, and has taken and passed all the DOIM required online courses.

This entire process has been a learning experience not only for the students but for the instructors as well. We can't thank everyone personally since there are just too many to name. But as the weeks go on we find out ways to refine the course and take care of some of the minor issues that always crop up. I

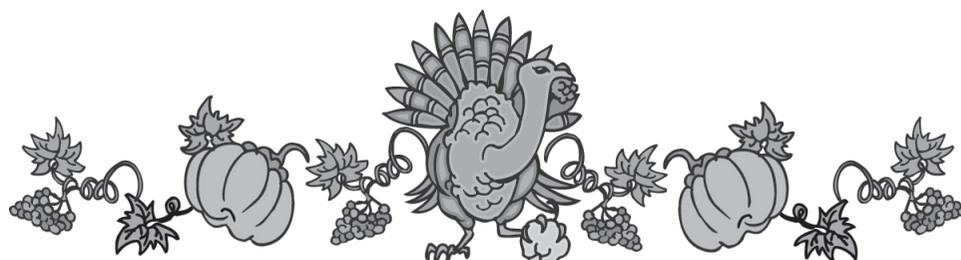
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Production Dedication

This month our production is dedicated to U.S. Army Spec. Joshua B. Dwyer, who is currently deployed in Iraq with the MNC-1 CJTF Troy, 4th Battalion, 59th Chemical Company (Liquid Death).

Joshua is a fourth generation Dwyer born and raised in the Reno, Nevada area. He is the son of John B. Dwyer, general supply technician with the Directorate of Base Support.

Sierra Army Depot continues to acknowledge local servicemembers each month who are in a deployed status by dedicating the monthly depot production to them. This is just one way team Sierra can show their appreciation and express their gratitude to the men and women who generously have volunteered to step forward to defend our country. We thank you for your selfless service to our country.



CYS Monthly Update

SCHOOL AGE SERVICES (SAS)/MIDDLE SCHOOL TEEN (MST)

Happy Harvest Season to all of our readers!

To recap on the past month, CYSS had three big events for our children.

The Lassen Municipal Utility District (LMUD) conducted an exciting light/electrical presentation. LMUD went over the safety aspects of electricity and taught our children how to be safe around it.

Our SAS program put on their annual Lights on After School program. Lights on Afterschool is a national alliance that addresses the importance of afterschool programs for our children. FACT: Across the nation, 15 million children spend their time alone and unsupervised afterschool. We thank all of the families that came to support what we do and we welcome all of the new Depot employee's who joined our CYSS family after this event. If you are looking for afterschool care, please contact us at 827-4696 or stop by our Central Enrollment Office at bldg. 145.

Lastly, CYSS had a "spook-tacular" Halloween Carnival Event which consisted of different carnival type games, prizes and treats! All of our children had a wonderful time. We like thank all of the volunteers,

Erika & Doug Manful, Mary Jackson and Jason Manful.

Please keep an eye out for some of CYSS annual events. Flyers and more information will be distributed shortly for our Thanksgiving family activities as well as our Annual Tree Lighting Ceremony. CYSS will also be heading a Canned and Dry food drive. Flyers will come out indicating drop off points. All proceeds are donated to the area locally.

Child Development Center (CDC)

We continue to be so pleased to offer Depot employees reliable, quality care! November will mark the start of our third month of operation. We thank all of the proponents who made this possible and those who continue to ensure that we remain operational.

In October we took our Pre-school class to Wimples Pumpkin Patch. The trip was an overall success. The children loved everything about it: the animals, the wagon ride and of course being able to pick out their own pumpkins! We also picked up extra pumpkins for our Infant and Toddler room and held our own mini version of a pumpkin patch once we came back.

Parents, please keep a look out for some of our special Thanksgiving Activities.

Storytime with TACOM LCMC Commanding General



At the beginning of November, Maj. Gen. Scott West, TACOM LCMC Commanding General, made his final visit to Sierra Army Depot prior to his retirement. During this visit, Maj. Gen. West toured the new Child Development Center and surprised everyone when he got down on the floor with the young children to read them a book during storytime.

Child Care Food Program

Sierra Army Depot, Child, Youth & School Services, announces the sponsorship of the Child Care Food Program. All children in attendance will be offered the same meals at no separate charge.

The Child Care Food Program is available to all eligible participants.

The United States Department of Agriculture (USDA) prohibits discrimination in all its programs and activities on the basis of race, color, national origin, gender, religion, age, special needs, political beliefs, sexual orientation, or marital/family status.

If you believe you have been discriminated against write immediately to the USDA, Director of Civil Rights, Rock 326-W Whitten Bldg. 14th & Independence Avenue, Washington, DC 29250-9410, or call (202) 720-5964. Persons with disabilities who required alternative means of communication or program information (Braille, large print, audio tape, etc) should contact USDA's Target Center at (202) 720-2600 (voice and TDD).

For more information, contact Christina Phillips at 827-5313, or Renate Jones at 827-4696.



Dunwoody visits depot employees during DoD Maintenance Symposium



During the DoD Maintenance Conference, Gen. Ann Dunwoody (center), Commanding General, Army Materiel Command, visited the Sierra Army Depot booth and talked with Frederick Thomas and Meg Hill, both with Depot Business Development Office about what Sierra is currently accomplishing. The day after Dunwoody visited Thomas and Hill, she spoke at one of the sessions and talked about Sierra Army Depot and how the Army needs to have a solution for the End of First Life Cycle Center, opportunities for partnerships, Foreign Military Sales, as well as demil. Hill was later told by Dunwoody that Sierra is the model for the Army in providing value to the life cycle.

EEO/Diversity Update

National American Indian Heritage Month

Theme: Understanding Native American Heritage Now and Then

By Drew Owen
Program Manager



Lynette Hall
EEO Manager

In celebration of National American Indian Heritage month, it was decided instead of having a luncheon, test the knowledge of Sierra's employees on Native American history instead. There is an extremely large amount of history and traditions involved on this issue, making it impossible to cover all of it. Native Americans have been an important part of building this country along with deriving traditions which are still followed or celebrated today. To tell the story of the Native Americans history would take several pages of *The Challenge* and just as long to read. Below are six questions pertaining to Native Americans which talks about their traditions, and the obstacles they faced. If answered correctly, you will be rewarded with a great prize!

The winners will be announced via Vista and the following month's Challenge issue. Knowing the intelligence and abilities of the employees here at Sierra, I am sure that there will be more correct answers than prizes available. So in the event that this happens, all the individuals with the correct answers will be drawn at

random to determine the winners. I hope that you will enjoy the trivia questions and find the answers to be intriguing.

□ What is the name of the Cheyenne warriors that are believed to be the most prolific warriors of those that were faced by the European civilization?

□ Who was the oldest Apache warrior and what was his age at the time of his death?

□ The saying "A danger foreseen is half avoided" is derived from which Native American tribe?

□ In what year was Thanksgiving made an official national holiday?

□ In a "totem pole" what does the ant represent?

□ What building on Sierra Army Depot is named after a Native American war hero?

Please submit your answers to me via email at drew.owen@us.army.mil NLT November 19, 2009.

Thank you for your participation and Good Luck!

LEAN into my CORNER



William Deming
QEO Chief

Like virtually everyone who works here on the Depot, I am currently enjoying an extra \$1,000 that came in my paycheck a couple of weeks ago. Half of that amount can be attributed to the savings and cost avoidance gained over the fiscal year as the result of Lean efforts. I thought this would be a good opportunity to let everyone know where these savings came from and recognize the efforts of a lot of people who worked hard to put that extra \$500 in our paychecks.

The Depot's annual goal in FY09 for Lean savings was \$2.789 million. Meeting this goal would have netted a GAP award of \$300 for each employee. However, by exceeding our goal by more than half a million dollars, we were able to receive the maximum for this component of the GAP award. Let's take a look at the directorates that were responsible.

The AJ1 folks contributed more than \$900,000 to the total. They conducted 11 formal events during the year but they also implemented a number of Lean-based improvements independently. A walk through any of the AJ1 warehouses will give a pretty good example of what a Lean organization looks like. When our Master Black Belt from TACOM was here earlier in the year, she was especially impressed with the work that had been done in Building 302.

The Asset Management directorate also had a good year. They added another \$320,000 to the bottom line with big-money events in Materials Distribution, Long-Term Storage, and Building 304 Document Control. Great job!

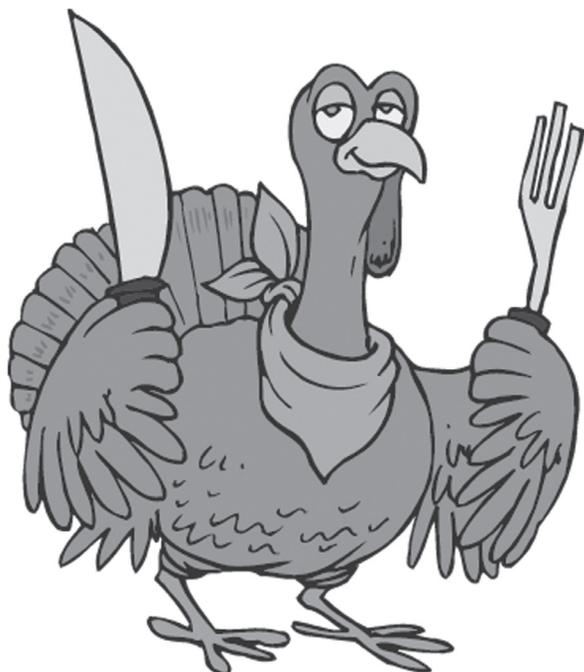
Not to be outdone, the people in Containerization and Assembly accounted for another cool third of a million. They had seven formal events during the year, including a couple of very innovative efforts that closed in January. One of these dealt with a purely administrative

function and accounted for nearly \$100,000 by itself. A joint effort by the Box Shop and the IPDS program resulted in another \$170,000. C&A showed that a creative approach to process improvement can lead to big savings. (Incidentally, Building 357 was also singled out for praise by our Master Black Belt.)

The Maintenance Directorate had to cancel a major VSA effort due to circumstances beyond their control. Even so, they were able to contribute \$1.3 million in Lean savings for the year. We rarely have events in programs that lend themselves to multi-year savings but The ROWPU program managed to do it. An event that set up an electric test cell in that shop resulted in more than \$3.5 million in savings over a three-year period and we just booked the final year of that savings.

Garrison also got into the act. The Environmental staff in the Risk Management Directorate were able to "Lean" a HAZMAT disposal process and save \$490,000. Also, the Motor Pool conducted a whole series of 6S events that yielded fairly modest financial benefits but the operational benefits were huge. The change in Building 52 was startling.

Of course, not all events result in measurable financial savings and that's fine. In most cases, the benefits are there, even if we can't put them into numbers. It was a very good year for Sierra's Lean program and I appreciate the hard work of everyone involved. We are all better off for it.



Happy Turkey Day

FORUM (From Page 5)

a very intelligent man!" He came home with more memories and understanding of our government than his parents had expected.

Students who are selected to attend these forums will take with

them not only the once in a lifetime experience but it will also follow them throughout their education, in addition boasting a 80 percent college acceptance rate.

Congratulations to Cody Jacobs on the great accomplishment.

300 (From Page 5)

figure that by the time we are teaching our very last class (which appears to be somewhere around Christmas week or New Year's week), we will have perfected the procedure and everything will run smoothly. We appreciate the patience and terrific attitudes of all our new hires. They have sat on folding chairs for 10 hours at a time, braved the temperature swings of a gymnasium trying to adapt as the weather outside changes from pleasant and fall-like to frigid freezing. They're saying, "Attitudes are contagious. Are yours worth catching?" I can honestly say that the attitude of the majority of our new hires has been extremely positive and supportive. They are happy to be here and ready to work, and we are very glad to welcome them to Sierra Army Depot.

30 Years of Service



Lt. Col. Joseph Dalessio presented Susan Flesvig with a 30-year length of service award during a recent staff meeting. Congratulations Susan on a job well done!

Project Submission and Scheduling

By John McKeand
LEAN Core Team

Supervisors need to start submitting their requests for process improvement events for 2010. Planning is critical to the success of any Lean Six Sigma event. Projects must be submitted for approval as early as possible, prior to any event being placed on the calendar. The earlier a request is submitted, the better the chance for success. There are currently numerous openings available for this year.

Change in the organization can only be accomplished through strong leadership support. In selecting projects for approval, leadership must understand the burning issues, boundaries, scope, goals, level of support, and planning required for a successful event, etc. It is also important to understand the goals of Higher Headquarters and the Command

Group. Once submitted, selection of a project must then be examined to determine whether a VSA or an RIE should be completed, in what priority it should be placed, and in some cases, what order it should be scheduled to effectively compliment other events.

Process improvement events and activities can get triggered in various ways. They can be identified by a customer due to various reasons from complaints to additional workload, or by a supervisor to attack specific problems too big to correct at the floor level. Often they can be a result of previous event action plans. Other factors can be (but are not limited to) things such as strategy alignment, deployment and by metrics showing opportunities for improvement in quality, schedule, production and cost. Pro-

cess improvement is not limited to only the workload currently being accomplished, it can also be very effectively used in preplanning and preparing for new workload that has been identified but not yet arrived.

Each supervisor, with the assistance of their division chief should develop/compile a list of three or more projects for review. Once events are approved, they can be placed on the calendar and the supervisor can then begin making the preparations needed for a successful event, from selecting/requesting team members to capturing baseline data. Like post event follow-up, early identification and preparation are crucial steps to process improvement. Questions and/or requests for assistance should be directed to the Quality Engineering Office, Process Improvement Division.

FSSP (From Page 1)

800K system would not be as easy to move, Thomas added.

"Eight systems have been shipped forward into theater so far," Moreland said. "They are in use now in Iraq and Afghanistan." Fuel in the combat zone flows to front line units through a distribution system via fuel supply points, Moreland said. "Units trained to operate the 800K FSSP are issued two sets of the new fuel system."

"The training is 70% hands-on

and 30% academic," said Moreland. "As part of the training, we will fire up the pumps ... but we train with water, not fuel." Moreland gave a class on the operation of the new pump, and then had the Soldiers practice "firing it up."

"It's good training we can take back to the unit," said Staff Sgt. Jeremy Stowe of the 960th Quartermaster Company, based in Cedar Rapids and Sioux City, Iowa. "It would be good to rotate more soldiers into this training."



Patrick Moreland, FSSP instructor, explains how to start-up and operate the 600 gpm pump.

